

Mr Yeo Yong Kiat

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(last updated Dec 2020)

SKILLS

Data Analytics: business-level proficiency in coding (Fortran, Python, R, Visual Basic); expert-level proficiency in enterprise visualisation software (Tableau, PowerBI, ShinyUI); developed whole-of-organisation dashboards for the Ministry of Education

Stakeholder Engagement: experience engaging members of diverse communities, government agencies and private organisations in education and healthcare policies.

Policy Analysis & Public Communications: led teams in financing policy reviews and formulation of public communication strategies

PROFESSIONAL EXPERIENCE

MINISTRY OF HEALTH

Assistant Director (Subvention), Healthcare Finance

Jan 2019 - Present

Assistant Director (Special Projects), COVID Task Force

Jan 2020 - Dec 2020

Manager of a high-performing 5-person team; in charge of developing end-to-end financing policies for the Long Term Care sector in Singapore. Worked with a diverse range of healthcare stakeholders, ranging from Public Healthcare Institutions to Voluntary Welfare Organisations and the Agency for Integrated Care (AIC) to formulate subvention models and subsidy frameworks for health care providers.

Led an interagency team across MOH, ICA, AIC and Health Promotion Board (HPB) to implement emergency COVID-19 response initiatives. Worked on security & immigration operations, regulatory policy, blockchain IT projects and aviation partnerships to re-open travel.

MINISTRY OF EDUCATION

Senior Communications Officer, Comms & Engagement

Jan 2017 - Dec 2018

Planning Officer, Planning Division (Education Policy)

Jan 2017 - Jun 2018

Team lead of a 5-person team which drove change management within the Communications & Engagement Group in MOE. Set up a new in-house data analytics unit and established new methods of public comms analysis. Developed a systematic five-year plan to influence key stakeholders and stage MOE narratives to ensure a compelling public narrative.

Reviewed education policies in the Primary - Junior College sectors. Key pieces were Mother Tongue Language Policy Review and Junior College Merger.

JUYING SECONDARY SCHOOL
Education Officer (Teaching)

Jun 2013 - Dec 2016

Taught Secondary 3-5 (Normal Academic) Physics & Chemistry, appointed as Year Head for Student Development & Innovative Pedagogy

EDUCATION & AWARDS

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| • Ministry of Education Gold Award in Enterprise Innovation | 2018 |
| • Post-Graduate Diploma in Education, National Institute of Education, Singapore | 2014 |
| • Masters in Theoretical Physics (Distinction), University of Oxford, UK | 2011 |
| • Bachelor of Science (First Class Honours, Chemistry), National University of Singapore | 2010 |

RECENT ACCOMPLISHMENTS

Ministry of Health

- **Long Term Care Affordability Review:** Worked with CPF, MOF & MOM to establish affordability thresholds for all Long Term Care services in Singapore, and refining the subsidy frameworks for each of these services.
- **Palliative Care Subsidy Framework:** Designed and implemented a new funding model for palliative care services across Community Hospitals and Inpatient Hospices, which extended MediSave and MediShield Life to patients.
- **Safe Travel Plans:** Established the Safe Travel Steering Committee, chaired by DS(MOT, MOH, MTI) and formulated laboratory regulations, developed vaccination IT certifications with blockchain companies and negotiated aviation partnerships to re-establish Singapore as a travel hub.
- **Travel & Testing Operations:** Negotiated and designed travelling payment IT system and operations with Stripe, which was adopted by MOE, MTI, MFA, MOH, ICA and MOM to operationalise their respective travel & testing policies.
- **Long Term Care Emergency Planning:** Worked closely with the Agency for Integrated Care to design and implement a set of emergency plans for the containment of COVID-19 outbreaks in the Long Term Care sector.
- **Vaccination Funding:** Designed and implemented vaccination subsidies in the Long Term Care sector for vulnerable seniors.